

## **Mountain View Marina – Boat Rental Guidelines**

There is a 2 hour rental minimum on weekdays. Weekends and Holidays have a Full Day minimum rental time. Boat Rental reservations must be secured with a credit card and will be charged the rental rate plus tax up front. The person who makes the reservation will be responsible for letting their party know the rental policies prior to arrival. The credit card used for the reservation must be present on the day of rental along with the card holder. Boats may be reserved for half or full day increments only. 3 hours and 4 hours are the same price.

### **DAMAGE DEPOSIT**

A \$200 CASH Damage/Gas Deposit will be due the day of the Pontoon Boat Rental. This Deposit is separate from the Rental charge and will be returned at the end of the Rental Period less the cost of the gasoline used, provided the Rental Policies have been adhered to and there is no damage to the Pontoon Boat, Motor or Prop. The Deposit must be paid in Cash; neither checks nor credit cards will be accepted. Failure to provide CASH Damage/Gas Deposit will result in cancellation of your Rental with no refund. The Deposit is to ensure the Rental Policies (listed below) are followed; and also to cover damage to the boat, motor or prop. You will be shown the prop prior to beginning your Rental Period. A bent or broken prop will be charged the full \$200 Deposit. Likewise failure to adhere to the Rental Policies will result in full surrender of your \$200 Deposit. In either case the gasoline used will be an additional charge which must be paid before leaving the Marina facility.

### **CANCELLATIONS**

Because this is a highly seasonal business, no refunds will be given for cancellations other than for bad weather at our location. The mountains make weather forecasts unpredictable and unreliable. Weather forecasters predict scattered thunderstorms all summer and there are many summer days when surrounding areas experience stormy weather while we are enjoying a beautiful day. Please phone the Marina the day of your Rental (828-644-5451) if you have a question about the weather forecast for your rental day. If you start your rental and it begins to rain then you will be refunded what you have not used. The boat rents by the hour so if you are 20 minutes into a 4-hour rental then you will be refunded 2 hours because 3- & 4- hour rentals are the same price. If you are 1 ½ hours into a 4-hour rental then you will be refunded 1 hour because 3- & 4-hour rentals are the same price. If you are 2 ½ hours into a 4-hour rental then there will be no refund because you are 30 minutes into the 3rd hour and 3-& 4-hour rentals are the same price. Sorry we may not be able to revise times due to rain but will try. All half day and full day reservation times are strictly enforced.

## **RENTAL POLICIES**

- We have a limited number of dog friendly boats. Please let us know if you are bringing a dog.
- The boat has a bimini top and is half covered for shade.
- We try to keep radios working on all rentals but from time to time they may stop working. We recommend you bring a portable radio or Bluetooth speaker. Cell service is unreliable in the mountains and so streaming services may not work. We recommend you download your playlist prior to arrival.
- All safety equipment and Lifejackets are provided. All children 12 and younger must be present to receive their own life vest to be worn at all times.
- We do not offer towables at this time. Personal towables of any kind are prohibited.
- Pool floats may be brought on board.
- No Grilling on the Boat and/or shore.
- Please take into account your cooler(s) will be added weight and factored into the overall weight limit.
- A cleanup fee will be charged for dirty boats with mud, food, excessive dog hair and or trash.
- Boats are full of fuel prior to rental departure and will be filled at the Mountain View Marina gas pump at the end of the rental period. The gas used will be paid out of the cash \$200 deposit unless the full deposit is kept for damage or failure to adhere to the rental policies and will then be an added expense due prior to leaving for the day.
- A valid driver's license must be presented for rental. Identification cards are not accepted.
- Rental Drivers must be able to speak English fluently and demonstrate boat rental operation skills after completing an operation briefing.
- Renter must be 21 years of age or older.
- Mountain View Marina reserves the right to cancel a rental at any time for any reason.
- All persons who will be on the Rental Pontoon Boat must be present and sober at check-in.
- Mountain View Marina Motorized Boats are not to be taken to the Town of Murphy or past certain markers depending on time of year and water levels.
- Docking at private dock needs to be approved prior to rental.
- NC requires a fishing license for anyone age 16 years and older, please purchase at [www.ncwildlife.org](http://www.ncwildlife.org) prior to arrival.
- A copy of our boat rental agreement is emailed as confirmation of your boat rental reservation. We will sign and complete the agreement on the day of your rental.